



2 ½" Performance dBTile TECHNICAL MANUAL

Installation · Maintenance · Warranty

Manufactured in the U.S.A. by:



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Supersedes all previous versions.
Check website for updates.

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Installation

I. GENERAL INFORMATION

Performance dBTile can be installed on concrete and wood, utilizing the Quad Blok system.

Areas to receive flooring should be weather tight and maintained at a minimum uniform temperature of 65°F for 48 hours before, during, and after the installation.

Unpack tiles and allow them to sit in the area to be installed. Tiles and adhesive must be acclimated at a uniform room temperature for a minimum of 48 hours prior to installation.

NOTE: Dimensional tolerance for tiles is +/- 1/8" for thickness and +/- 1/8" in width. It may be necessary to hand select some tiles to make sure the course lines remain straight during the installation. Additionally, color tone and shading may vary to the extent that some hand selection is required to maintain uniformity throughout the site.

NOTE: Performance dBTile is manufactured from recycled materials and slight variance in shade and color chip dispersion is normal. It is the installer's responsibility to inspect all products to ensure the correct style, thickness, and color. Any moderate to severe discrepancies should be reported immediately before beginning installation.

II. dBTile Installation Surfaces & Methods

Suitable for Interior Installation Only		
Surface	Method	
	Adhered to Quad Blok	Fully Adhered
Concrete	Approved	Not Approved
Plywood	Approved	Not Approved

III.

REQUIRED TOOLS/MATERIALS

1. Two tape measures - one 25', one 50'
2. Safety glasses
3. Chalk line
4. 1-1/2" flexible putty knife
5. Saber saw
6. Coveralls
7. Blades for saber saw (7-10 teeth per inch)
8. Kneepads
9. Solvent safe rubber gloves, long cuff style
10. Dustpan
11. Utility knife with heavy-duty blades
12. Rags
13. Framing square
14. Trash bags
15. Silver or gold color paint pencils
16. Push broom or high velocity blower
17. Standard size caulk gun
18. Mineral spirits
19. 4" slot blade screwdriver
20. Installation instructions
21. Silicone Spray Lubricant
22. String line
23. Notched trowels (1/8" square notch)
24. Cutting table (shipping pallet)

III. SITE LAYOUT

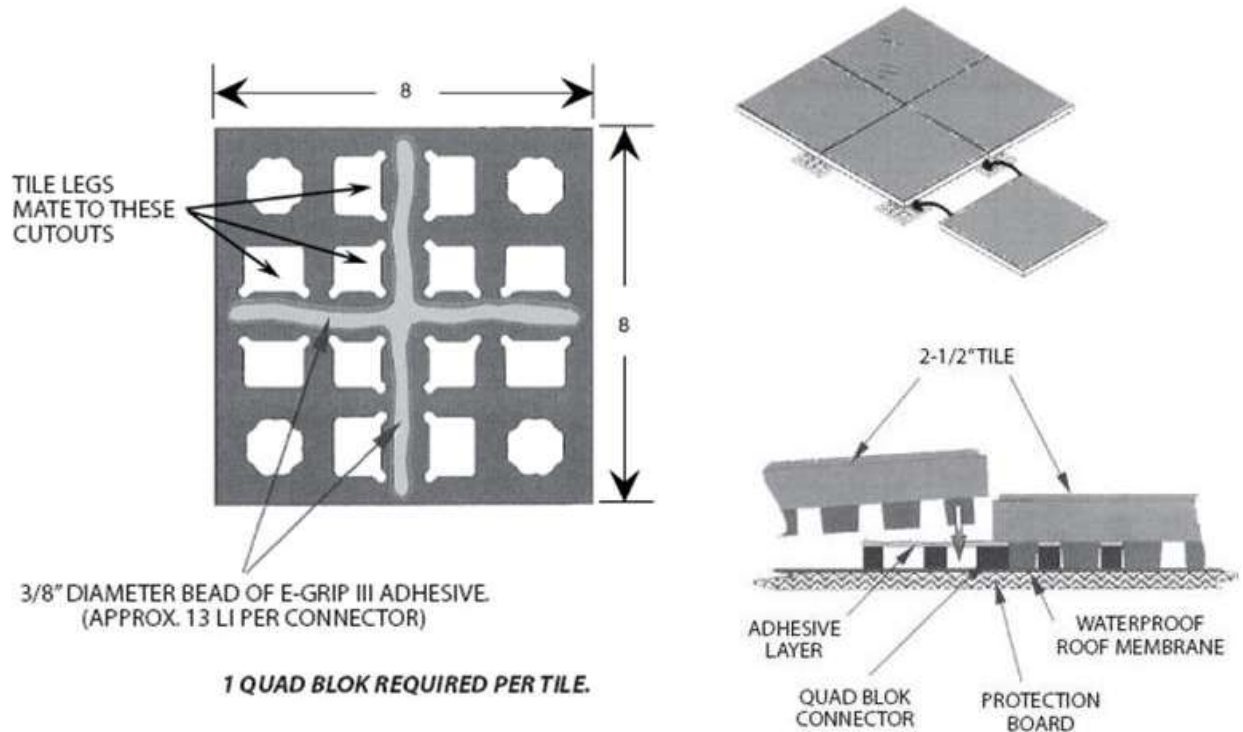
- a. Sweep area clear of all dust and loose debris.
- b. Determine a starting point for the first course of tile to best suit the site area. Because most walls are not straight or corners square, tile installation generally starts in the middle of the room, so measure the width and length of the space, divide the room into 4 equal quadrants and snap chalk lines that are perpendicular (90 degrees) to each other.
- c. Place the first tile's edges where the two perpendicular chalk lines meet.
- d. Hint: Adjust the starting point to balance the tiles side-to-side and not end up with small cuts of tile against the walls.

IV. QUAD BLOK INSTALLATION

- A. Follow Site Layout instructions to prep area for the installation of the 2-½" Performance dBTile.
- B. Once chalk lines are established, place the first tile at the intersection of two chalk lines, aligning adjacent edges of the tile with the chalk lines.
- C. Apply a continuous 3/8" diameter bead of E-Grip III adhesive along the center axes of all Quad Blok connectors. Working adhesive time is dependent upon environmental conditions.
- D. Fit the first tile with four prepared Quad Blok connectors by lifting each tile corner slightly, sliding the connectors under each corner and engaging the four corner legs of each tile with the respective apertures in the Quad Blok. Continue to sequentially lay the tile and to set the Quad Blok connectors along one chalk line until the first course of tile is complete.

NOTE: The Quad Blok connectors can be cut in half to secure tiles against a wall.

- E. Complete the other three quadrants in a similar fashion.
- F. Depending on manpower availability, one or more quadrants can be worked on simultaneously using the above method.
- G. Allow 24 hours for adhesive to cure before opening area for use.
- H. One 10.1 ounce tube of E-Grip III is required for approx. 10 of the 8" x 8" Quad Blocks.



V. CUTTING TILES & ACCESSORIES

- A. The most accurate cuts are made using a heavy-duty high carbon steel linoleum knife and a straight edge. A saber saw utilizing a 7-10 TPI wood cutting blade also does an acceptable job, especially for free-form cuts. Blade must be long enough to penetrate the 2-1/8" pad. A saw with a 3-3.5 amp rated motor having a 1" stroke with variable orbital setting will produce the best results.
- B. Follow the Quad Blok Installation Instructions to prepare the site to install tile and Quad Blok connectors.
- C. Avoid leaving a cut edge of a tile exposed to eyesight. To ensure a finished appearance, any tile that has its factory molded edge removed or cut for any reason should be positioned against a wall or other vertical member. Use either a silicone sealant or a permanently elastic urethane sealant/adhesive for filling gaps, if any, between cut edges and walls.
- D. On larger jobs, a band saw can be used to make accurate cuts. It is recommended to use a spray silicone to minimize friction and keep the blade from binding.
- E. When working beneath the equipment structures, it will be necessary to occasionally notch out portions of tiles so that the tiles will properly fit around the posts supporting the equipment. This might be necessary when equipment is required to be bolted to the substrate below.
- F. Cut tile so that the cutout is approximately 1/4" larger in all dimensions than the support it will surround. The extra distance is to prevent binding of the tile around the support. Voids between the equipment supports and tile cuts should be filled in with silicone sealant or a permanently elastic urethane sealant/adhesive.

- G. Tile cuts are normally laid out by referencing dimensions from the edges of tiles already in position. These dimensions are then transferred to and laid out on the tile to be cut.
- H. A lead-in cutting line is extended from the tile edge to the portion to be cut. The lead-in cutting line chosen usually represents the shortest distance from the cutout area to an edge of the tile or the one that is least noticeable.
- I. Reducers installed at the corners should be miter cut to allow reducers to fit together correctly.

Maintenance

Steps	Cleaning Products	Dilute	Brushes
Initial Cleaning	Ecore's E-Cleaner	10 oz./gal. water	Soft Nylon Brush or Red Pad
Regular/Daily Cleaning	Ecore's E-Cleaner	2-4 oz./gal. water	Soft Nylon Brush or Red Pad
Heavy Soil & Restorative Cleaning	Ecore's E-Cleaner, Ecore's E-Strip	10 oz./gal. water	Brown Pad or Black Pad

I. MAINTENANCE

A. Initial Cleaning

- 1. Remove all surface soil and debris by sweeping, mopping or vacuuming.
- 2. Scrub floor with Ecore's E-Cleaner, using a buffer or auto scrubber with a soft nylon brush.
- 3. Pick up solution with a wet vacuum, rinse thoroughly with clean water, and allow to dry thoroughly (6-8 hours).

B. Daily/Regular Cleaning

- 1. Remove all surface soil and debris by sweeping, mopping, or vacuuming.
- 2. Scrub floor with Ecore's E-Cleaner, using a buffer or auto scrubber with a Red pad or soft nylon brush.
- 3. Pick up solution with a wet vacuum, rinse thoroughly with clean water, and allow to dry thoroughly (6-8 hours).

C. Heavy Soil & Restoration

- 1. Sweep and dry vacuum floor thoroughly.
- 2. Aggressively scrub the floor with a recommended cleaner or stripper, a brown or black pad, and an auto scrubber or rotary scrubber.
- 3. Vacuum soiled solution with a wet/dry vacuum and rinse thoroughly with clean cool water and allow floor to dry thoroughly.

Warranty

Ecore (the “Seller”) warrants that the Performance dBTile system surface will be free from defects in materials and workmanship.

Surface wear due to ordinary abrasion from pedestrian traffic will not penetrate surface wear course.

The tile surface will remain fixed and functional when installed according to manufacturer’s specifications.

This is a 5-year limited warranty, prorated as outlined in the warranty coverage schedule shown below. This warranty may be transferred with the property.

For dBTiles found to be defective within the warranty coverage schedule below and under normal non-abusive conditions, at the discretion of Ecore, the sole remedy against the seller will be to repair, to replace, or to issue a credit not exceeding the selling price of the defective goods

A warranty claim should be made directly to the Seller. Make claims by calling 800-322-1923 and providing the following information: a description of the claimed defect and the date the defect was discovered, photographic images of the claimed defect, the date of the original installation, the project name and your name, address, and phone number. The Seller will provide notification of any additional information and physical evidence that may be required to process your claim.

Warranty Coverage Schedule:

The Seller shall be responsible for 100% of the cost of the repair or replacement of any product found to be defective or not in compliance with the warranty herein within the first year following the original shipment of the product. Where any product is found to be defective or not in compliance with the warranty herein more than one (1) year following the original shipment of the product, the Seller shall only be responsible for a portion of the cost of the repair or replacement of such products as follows (and the buyer shall bear and pay the remaining portion of such costs):

<i>Number of years from date of original shipment to date of claim</i>	<i>Percentage of purchase price of product for which Seller is responsible</i>
<i>0-1 -----</i>	<i>100%</i>
<i>More than 1, but less than 2 -----</i>	<i>60%</i>
<i>More than 2, but less than 3 -----</i>	<i>40%</i>
<i>More than 3, but less than 4 -----</i>	<i>30%</i>
<i>More than 4, but less than 5 -----</i>	<i>20%</i>

Warranty Exclusions

This warranty does not cover:

- Product failure caused by accidents, misuse, natural disaster, vandalism, improper installation, or maintenance and the like (see installation, care, and maintenance instructions).
- Color change caused by exposure to UV and/or normal abrasion from pedestrian traffic.

- Failure due to improper sub-surface preparation.
- Performance dBTiles are not designed to support cardio equipment or concentrated high pressure, and Ecore will not accept claims for damage caused by extreme high forces. Damage from extreme high forces may include, but is not limited to, high heels and narrow tipped chair supports.

Additional Considerations:

- Seller's liability is limited to material and transportation costs of repair or replacement of the product at Seller's option. The Seller shall be responsible for installation costs and the costs of other work in connection with such repair and replacement only if such work was performed by Seller in the original installation. Where Performance dBTile is installed only in high traffic areas or installed in combination with other surfacing products not sold by the Seller, such dBTiles are excluded from this warranty.
- In the event of repair, replacement, or refinishing under this warranty, the warranty applicable to the replacement material or to the repaired or refinished products will extend only for the time remaining under the original warranty.
- The Seller reserves the right to discontinue or change any design or color of any products at any time and without notice or liability. If, for any reason, products of the type originally purchased are no longer available at the time a warranty claim is made, Seller may substitute another product determined by Seller to be of comparable quality and price.
- THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
- Your exclusive remedy for any breach of warranty is as set forth in this warranty. This warranty gives you specific legal rights. You may have other rights which vary from state to state and province to province.
- **The Performance dBTile warranty shall not cover dissatisfaction due to improper installation, damage from improper maintenance or usage, or general misuse, including and without limitation: burns, cuts, tears, scratches, scuffs, damage from rolling loads, damage from cleaning products not recommended by Ecore, slight shade variations or shade variations due to exposure to direct sunlight, or differences in color between samples or photographs and actual flooring.**

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performance dBTile Technical Manual

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ecore

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